



Government of Rajasthan
National Health Mission, Rajasthan
Department of Medical, Health & FW, Swasthya Bhawan, Jaipur
Tel. No. 0141-2221590, Email ID: md-nrhm-rj@nic.in

F.32(154)/NRHM/CSR/MIS Integration/ 438

Date: 17-11-2017

Addendum No. – 1

Addendum is hereby issued under RFP published vide no. 364 dated 17/10/2017 for "Integrated Management Information System (iMIS)".

SNNo.	Clause before amendment	Clause after amendment
1.	1. One similar work of value not less than 20 lakhs or 2. Two similar works of value not less than 15 lakhs or 3. Three similar works of value not less than 10 lakhs (Page No. 11)	1. One similar work of value not less than 15 lakhs or 2. Two similar works of value not less than 7.50 lakhs or 3. Three similar works of value not less than 5.00 lakhs
2.	The iMIS must have provision for data exchange between various HIS/ EHR systems participating in the information exchange where an external system can query information to iMIS and can extract and submit the desired information. (Page No. 14)	The iMIS must have provision for data exchange between various HIS/ EHR systems participating in the information exchange where an external system can query information to iMIS and can extract and submit the desired information. Data access mechanism to be decided between Selected Bidder and existing Agency/Vendor at the time of SRS creation. Data update frequency detailed in Annexure 1 (Page no. 76-79).
3.	Based on the dashboards created, tasks to be created for users (Defined by the department) to review/ act on information that	No change (Please refer page no. 17, point no. d – Task Management System along with example)



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	comes up in the dashboard. (Page No. 17)	
4.	This list of systems is indicative can be modified during the course of the project implementation upon agreement of the Department of Health and the selected bidder. (Page No. 20)	No change
5.	Minimum Team Size during design and customization / development of Integrated MIS shall be as follows: (Page No. 23)	Recommended/ preferred team size during design and customization / development of iMIS shall be as follows:
6.	The team would need to be positioned on-site during design and customization / development phase of the project and off-site during support phase. (Page No. 24)	One technical resource person is required on-site from the team during design and customization / development phase of the project and off-site during support phase.
7.	Change Request Management Services. (Page No. 29)	Change Request Management Services, please refer Section 7.4 (Page no. 71).
8.	Rectifying issues of Integrated MIS Application (including the Web Application compatible with mobile browsers) issues/ bugs reported during the UAT. (Page No. 26)	Rectifying issues of Integrated MIS Application (including the Web Application compatible with mobile browsers) issues/ bugs reported during the UAT. Web pages should be mobile friendly in terms of aspect ratio adjustment, navigation and visual appeal etc.



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9.	Development Stack for the software solution already available in RSDC. (Page No. 31)	No change
10.	Each project should be of value of Rs. 0.15 Cr. or higher (Page No. 41)	Each project should be of value of Rs. 0.05 Cr. or higher <ul style="list-style-type: none">• ≥ 7 similar projects: 20 Marks• 5 to 6 similar projects: 16 Marks• 1 to 4 similar projects: 12 Marks
11.	The bidder must possess valid certification of CMMI Level 3/ ISO 27001 or ISO 9001 or above as on last date of bid submission <ul style="list-style-type: none">• CMMI Level 5 : 10 Marks• CMMI Level 3/ ISO 27001 : 07 Marks• ISO 9001 : 05 Marks (Page No. 41)	The bidder must possess valid certification of CMMI Level 3/ ISO 27001 or ISO 9001 or above as on last date of bid submission <ul style="list-style-type: none">• CMMI Level 5 : 10 Marks• CMMI Level 3/ ISO 27001 : 08 Marks• ISO 9001 : 06 Marks
12.	All title, risk and ownership of the assets is to be transferred to NRHM or its nominated agencies on the day of the successful delivery/ installation/ commissioning, whichever is earlier of the supplied items. All expenses occurred during transfer of titleship of assets shall be borne by the selected bidder/ authorized partner. (Page No. 67)	No change



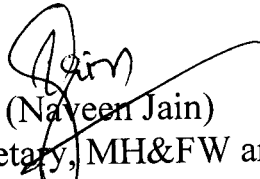
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13.	<p>Penalty for Non-Availability of deployed Personnel/ Resources/ Manpower (Page no. 70)</p> <p>Penalty for attrition of key resources during the project duration (Page no.71)</p>	<p>The personnel/ resources/ manpower will be off-site. Hence, no penalty would be applicable for off-site man-power.</p> <p>For necessary coordination and other related works - one technical resource person is required on-site and penalty amount would be INR 750/- per day absence and penalty for attrition would be INR 35,000/- on second change and thereafter on every change.</p>
14.	<p>An institutional mechanism will be set up for taking decisions regarding requests for changes. The Procurement Committee will set up a Change Control Committee with members from the procurement agency and the Selected Bidder. If it is unable to reach an agreement, the decision of the Purchase Committee will be final. (Page No. 71)</p>	<p>No Change</p>
15.	<p>The Selected Bidder shall hold technical knowledge transfer sessions with designated technical team of Department in the last 3 months of the project duration. (Page no. 75)</p>	<p>The Selected Bidder shall hold 4 technical knowledge transfer sessions with designated technical team (30 nos. x 4 sessions) of Department in the last 3 months of the project duration. Subsequent trainings would be provided by department along with technical resource person of selected</p>



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		bidder. Also applicable on 4.3.11 (Page no. 26)
16.	4,000+ users of 15-20 different user levels (State, district, block, function wise, medicine, equipment, tests etc.) – User License (Page no. 79)	4,000+ users of 15-20 different user levels (State, district, block, function wise, medicine, equipment, tests etc.) with 500 concurrent logins – User License
17.	Bid submission date: 20/11/2017 at 02:00 PM	Bid submission date: 04/12/2017 at 02:00 PM
18.	Bid opening date: 21/11/2017 at 03:00 PM	Bid opening date: 05/12/2017 at 03:00 PM


(Naveen Jain)
Secretary, MH&FW and
Mission Director, NHM