

**Government Of Rajasthan**  
**National Health Mission**  
**Directorate of Medical Health & Family Welfare Services**  
**Swasthya Bhawan, Tilak Marg, Jaipur, Rajasthan email ID: md-nrhm-rj@nic.in**

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No. F1(2438)/NHM/EFFA/2018-19 | CSR-589


Dated:-08/02/2019

UBN No.

**Notice inviting for**  
**EXPRESSION OF INTEREST**

Rajasthan State Health Society, Rajasthan, Jaipur (NHM) invites expression of Interest in sealed envelopes from Scheduled Commercial Banks for developing and simplifying the financial and budgetary management with banking services along with IT inputs. The expression of Interest document containing detailed proposal may be submitted as per timeline mentioned in document. **The last date to submit the EoI proposal is 28/02/2019 till 3.00 P.M.**

The detailed document of EoI is available on [sppp.rajasthan.gov.in](http://sppp.rajasthan.gov.in) and departmental website [rajswasthya.nic.in](http://rajswasthya.nic.in).

  
**(Dr. Samit Sharma)**  
**Mission Director (NHM)**

**Government Of Rajasthan**  
**National Health Mission**  
**Directorate of Medical Health & Family Welfare Services**  
**Swasthya Bhawan, Tilak Marg, Jaipur, Rajasthan email ID: md-nrhm-rj@nic.in**

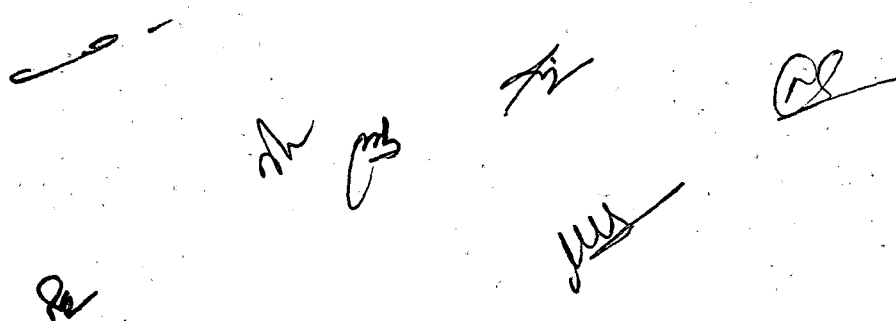
**INVITATION FOR EXPRESSION OF INTEREST**

a.	Name of the authority	Mission Director-NHM, Rajasthan
b.	Address	Swasthya Bhawan, Tilak Marg, C-Scheme, Jaipur
c.	i) Telephone	0141-2221590, 2225827, 2220962
	ii) email address	<a href="mailto:md-nrhm-rj@nic.in">md-nrhm-rj@nic.in</a>

Proposals must be sent at the address as below:

S.No	Events	Date and place
1.	Date of Publication of Expression of Interest (EOI)	08.02.2019
2.	Last Date & Time of Submission of EOI	28.02.2019 at 3.00 P.M. Office of Director (F)-NHM, room no 310, third Floor, C Block, Swasthya Bhawan, Jaipur
3.	Date & Time of Opening of EOI	28.02.2019 at 4.00 P.M. Conference room no 311, Third Floor, C Block, Swasthya Bhawan, Jaipur
4.	Date of Presentation	to be intimated later

Cost of EOI Form Rs. 1000/- (Rs. One Thousand) to be submitted along with EOI proposal in favor of "Rajasthan State Health Society" payable at Jaipur in form of Demand Draft/Banker's Cheque.



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**INVITATION FOR EXPRESSION OF INTEREST**

**Introduction**

- 1) Rajasthan State Health Society, Jaipur (NHM) is issuing this Expression of Interest ("EOI") for inviting proposals from eligible banks, to simplifying payment and fund management and providing banking services with Aadhaar based biometric authentication mechanism and as per requirements of Department.
- 2) Rajasthan State Health Society, Jaipur (NHM) seeks to select banking partner for all its 34 District Health Societies, 249 Block offices, District Hospitals, Satellite Hospitals, Sub district Hospitals, Civil Divisions and other agencies to provide banking and financial management services for better financial inclusion and thus in turn ensure implementation of National Health Mission in the state.
- 3) The participant should be a scheduled commercial bank which is regulated under Banking Regulation Act, 1949.
- 4) This is a single stage selection procedure for empanelling the banking partner under NHM Project. Participants may be asked to make presentation on their capabilities, their proposal, issues, risk involved and challenges envisaged, proposed ways to mitigate the risks/problems and actual solution that the banks wants to provide to the State before the short listing of the EOI responses. The Criteria for selection would include:
  - 1) General Qualifications: Bank profile, Understanding of the RSHS's requirement; references reflecting similar work and related experiences, availability of key resources and infrastructure.
  - 2) Ability to deliver the stated scope of work, the process/quality methodologies that Bank adopts, recognition of issues, risks, challenges and problems, possible ways to mitigate the risks.
  - 3) Formal terms and conditions for sustainable relationship under the scheme.
  - 4) Capability to provide comprehensive banking services at Block level of districts taken up for implementation of the project.
  - 5) Provide system of banking at subsidiary points in a connected manner.
- 5) RSHS reserves the right to
  - make necessary changes in the terms of the Project, and
  - to reject any or all proposals without assigning any reasons thereof.
- 6) Proposals must be sent at the address as below:

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## Project Profile

### Background

National Rural Health Mission (NRHM) of the Ministry of Health & Family Welfare was launched on 12th April, 2005 by the Government of India to improve medical facilities in all the area in the country. The NHM seeks to provide accessible, affordable and quality health care to the population, especially the vulnerable sections. It has now been termed as National Health Mission (NHM). NHM is overarching NUHM also and includes Non-Communicable Diseases (NCD) as well.

The NHM has provided an umbrella under which the existing Reproductive and Child Health Programme (RCH) and various National Disease Control Programmes (NDCPs) have been repositioned. National Urban Health Mission (NUHM) has also been added as submission of National Health Mission.

At present the following Programmes/Schemes falls under the National Health Mission:

#### **A. NHM-RCH Flexible Pool:**

- **RCH Flexible Pool** (including Routine Immunization (RI), Pulse Polio Immunization (PPIP) & National iodine Deficiency Disease Control Programme (NIDDCP)
- **Health System Strengthening** (including National Programme for Prevention and Control of Deafness (NPPCD), National Oral Health Programme (NOHP), National Programme for Palliative Care (NPPC), Assistance to State for Capacity building (Burn Injury), National Programme for Fluorosis(NPF).

#### **B. National Urban Health Mission (NUHM).**

#### **C. Flexible Pool for Communicable Disease:**

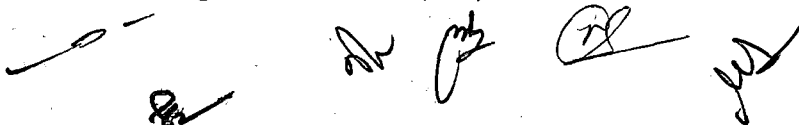
#### **D. Flexible Pool for Non-Communicable Disease, Injury & Trauma:**

#### **Institutional and Funding Arrangements:**

For the implementation of the above programmes, MOHFW has required the creation of an Integrated Health Society at State and District levels (registered as a legal entity at the State and District under Societies Registration Act, 1860). Such integrated State Health Society (SHS) works in close coordination with the Directorate of Health & Family Welfare and District Health Societies (DHS) work in coordination with the District Collector and District Chief Medical Officer (CMO). Program implementation is done through its District Chief Medical Officer's office, Blocks, Community Health Centres (CHCs), Primary Health Centres (PHCs), Sub-Centres (SCs), Rajasthan Medical Relief Societies and Village Health & Nutrition Sanitation Committees. Certain activities may be managed at the State level such as drug procurement through the Rajasthan Medical service Corporations, IEC, civil works, training using specialized entities such as SIHFW, IEC Bureau, PWD. In addition funds are also released from SHS/ DHS to NGOs and private entities under public private participation (PPP) arrangements.

#### **Present scenario of Funding & Accounting Arrangements of the department:**

Total Budget/PIP of State is approximately Rs. 3000 Crore against which State received Rs. 1600-1700 Crore from Central and State during in Financial Year. Funds are treated as grant in aid which divided in central Share (60%) and State Share (40%). Funds for the various programs are transferred from Pay & Accounts Office of MoHFW to the State Treasuries and then from State Treasuries to the SHS PD Account. Funds are being transferred from PD Account to Main Bank account of RSHS on requirement basis. Average fund availability in different bank account of RSHS , DHS and civil wing is Rs. 650 Crore approximately. Government of India transfer funds in the form of Grants-in-Aid to SHS on the basis of respective State Programme Implementation Plan (SPIPs) and approved Annual Work Plans which are prepared on the basis of District Health Action Plans (DHAP) of each of the districts in the State. Under the umbrella of the integrated SHS/DHS each program has separate bank accounts, maintains separate books of accounts and other financial records as per the requirements of each program and also submit separate financial activity reports at varying frequencies to the respective monitoring unit in MOHFW (GOI).

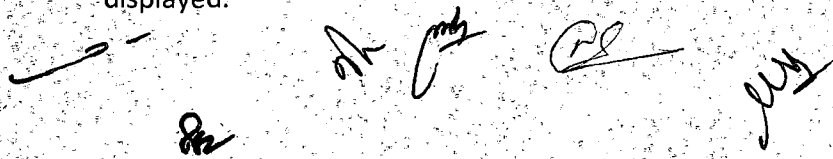


## DELIVERABLES AND SCOPE OF WORK

Rajasthan State Health Society, Jaipur (NHM) is required a web based application to implement single bank accounts concept for the NHM Funds by leveraging the technology to ensure utilization of funds for planned programmatic health interventions which are aimed at meeting the sustainable development goals. The approach allows better visibility and hence better control of available funds while also avoiding the situation of unspent balance lying idle for extended period in the numerous bank accounts. The online application will also be used for all its 34 District Health Societies, 249 Block offices, District Hospitals, Satellite Hospitals, Sub district Hospitals, Civil Divisions offices as well as state level etc. In 2nd phase it may be extended upto CHC & PHC level.

**The key components of software /web based application are as under:**

1. Banking partner would have to open 'Basic Savings Bank Deposit Account' (with zero balance facility) of all offices working under NHM linked with single bank account at state level free of cost with multiple virtual bank accounts at different level below state or similar structure.
2. No service charge would be taken from customers for the basic services.
3. Web based application for management of NHM PIP/ Budget & Fund flow from state to Block level institutions and should be provided by bank free of cost.
4. Single window gateway for all payments at State, District and Block level. In 2nd phase it may be extended upto CHC & PHC level.
5. AADHAR based Biometric authentication for approval and digital signature for payment release and provision of link officer in absence of DDO.
6. Integration with PFMS and Tally software and any other departmental application software for transfer of benefits to beneficiary i.e. ASHASOFT and OJAS.
7. Sharing of Transactional detail under NHM project.
8. The project envisages transferring all cash benefits directly to the bank account of the beneficiaries of the state using electronic benefit transfer mechanism as well as vendor payment. The cash benefit transfer would be through PFMS/ASHASOFT/OJAS (departmental/organizational application software already operational in the State).
9. The software will initiate creation of disbursement request backed by necessary verification and approval stages as well as onward creation for PFMS based processing.
10. The software should ensure timely information on fund position at State level for decision making, real time monitoring of fund utilization up to block level and has minimize manual intervention in making expenditure against approximately 1400 activities line among other benefits. In 2nd phase it may be extended upto CHC & PHC level.
11. Various schemes and activities are being operated under NHM. Annual activity wise budget sanctions i.e. PIP are being issued for each unit and updated in the application when ever required. A facility of ceiling limit of budget withdraw is required for each unit to avoid situation of excess withdraw against approved PIP.
12. In addition to above, funds will be issued to subsidiary units as per demand and availability of funds. It is another limits set in the system for expenditures from bank accounts. Subsidiary Unit will further allocate funds to their below level agencies same as above.
13. Facility of adjustment of Utilization certificates against advance given to implementing agencies should be incorporated and same should be reflected in the final expenditure report.
14. Various online MIS reports as desired by Department such as:
  - i) Financial Monitoring Report(FMR) on real time basis in the prescribed format.
  - ii) Real time information system of fund availability and Expenditure
  - iii) Budget head wise approved block, district, state Project Implementation Plan (PIP) should be displayed.



- iv) Agency wise as well as consolidated payments, expenditures and fund position reports should be generated on the dashboard of funding agency.
  - v) Each and every activity wise expenditure report of every institution should be displayed at a glance.
  - vi) Each and every Institution wise expenditure report of all activities should be displayed at a glance.
  - vii) Activity wise expenditure status report both against PIP as well as funds available should be generated for each institution.
15. Facility of fund refund from lower agency to higher agency should be incorporated.
  16. NHM is liable to online payments of different statutory dues i.e. TDS, TDS on GST, EPF etc. Bank will present best way/solution for such type of payments through the system.
  17. System should be open for additional schemes as approved time to time by Gol and State.
  18. Maximum time should be quoted for completion of transaction in case of same bank and in case of other banks.
  19. If transaction initiated through the software is failed, information of failed transaction must be displayed on the dashboard simultaneously without any delay.
  20. The bank should reconcile all transactions made through the software on monthly basis.
  21. Dedicated Application server and database server hosting at State Data Center, Department of Information Technology and Communication, Govt. of Raj.
  22. Application of the software will be implemented upto block level and existing banking arrangement will be applicable below block level agencies, such as Community Health Centers (CHCs), Primary Health Centers (PHCs), Sub- Centers (SCs), Rajasthan Medical Relief Societies and Village Health & Nutrition Sanitation Committees in first stage.
  23. The Bank has to deploy a dedicated IT team having rich knowledge and vast experience of server security and maintenance as this is purely financial system.
  24. The System must be robust as per requirement of NHM, Rajasthan. The bank has to establish a Help Desk for technical issues/day to day query related to operationalization of the System.
  25. The Banking partner would be required to necessarily deploy adequate manpower /training/ Helpdesk to undertake the application live.
  26. As the training would be an important part of this proposed software, successful banker will develop master trainers in phased manner to implement the system efficiently.
  27. Facility should be available for various types of analytical report as suggested by state.
  28. All type of reports & PIP also to be generated on excel format also.

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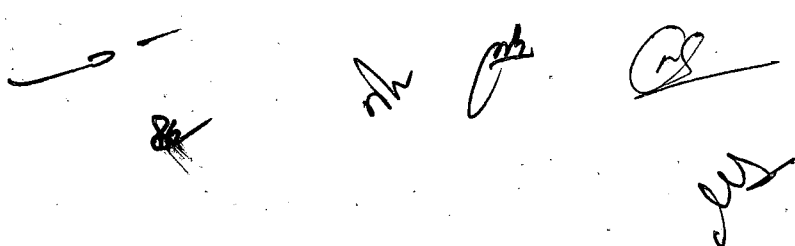
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## ELIGIBILITY CRITERIA

The Participant must possess the requisite experience, strength and capabilities in providing the services necessary to meet the requirements as described in the EOI document. Keeping in view the complexity & volume of the work involved, the following criteria are prescribed as Pre-Qualification Criteria for Participant interested in undertaking the project. The Participant must also possess the Technical know-how and the Financial wherewithal that would be required to successfully provide the Banking Service sought by the State. The invitation to Eoi is open to all Participants who qualify the eligibility criteria as given below:

Sr. No	Basic Requirement	Specific Requirements	
1.	Legal Entity	The Participant should be a scheduled commercial bank which is regulated under Banking Regulation Act, 1949.	
2	Tax registration and clearance	The Participant should have a registered number of i. GST No. ii. Income Tax / Pan number.	
3	Technical Capability	(a) The participant should have implemented core banking in all its branches in the State.	
4	Financial: Net Worth	The Participant shall have positive net worth as on 31st March 2018.	
5	Blacklisting	The participant should not have been blacklisted by Central, or any State/ UT Government. The participant shall not be under a declaration of ineligibility for corrupt financial practices. A certificate on Stamp of Rs. 100/- is required for this purpose.	
6	Mandatory Undertaking	Participant should: - a) not be insolvent, in receivership, bankrupt or being wound up, not have its affairs administered by a court or a judicial officer, not have its business activities suspended and must not be the subject of legal proceedings for any of the foregoing reasons; b) not have, and their directors and officers not have, been convicted of any criminal offence related to their professional conduct or the making of false statements or misrepresentations as to their qualifications to enter into a procurement contract within a period of three years preceding the commencement of the procurement process, or not have been otherwise disqualified pursuant to debarment proceedings; c) not have a conflict of interest in the procurement in question as specified in the proposal document. d) Comply with the code of integrity as specified in the proposal document.	A Self Certified letter as per Annexure-1 : Self-Declaration



## FORM FOR EXPRESSION OF INTEREST

I. Addressed to:

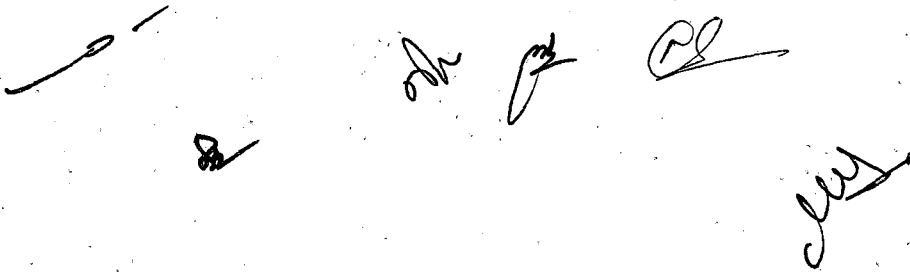
a.	Name of the authority	Mission Director-NHM, Rajasthan
b.	Address	Swasthya Bhawan, Tilak Marg, C-Scheme, Jaipur
c.	i) Telephone	0141-2221590, 2225827, 2220962
	ii) email address	<u><a href="mailto:md-nrhm-rj@nic.in">md-nrhm-rj@nic.in</a></u>

II. Eol Reference:.....

III. Details of Participant

1.	Name of Bank		
2.	Name of Contact Person		
3.	Registered Office Address		
4.	Year of Establishment		
5.	Bank Type		
6.	Telephone Number(s)		
7.	Email Address/Website	Email:	Web-Site:
8.	Fax No		
9.	Mobile No.	Mobile:	

IV. We agree to abide by all the conditions mentioned in this Eol issued by RSHS and also the further conditions of the said Eol given in the attached sheets (all the pages of which have been signed by us in token of acceptance of the terms mentioned therein).

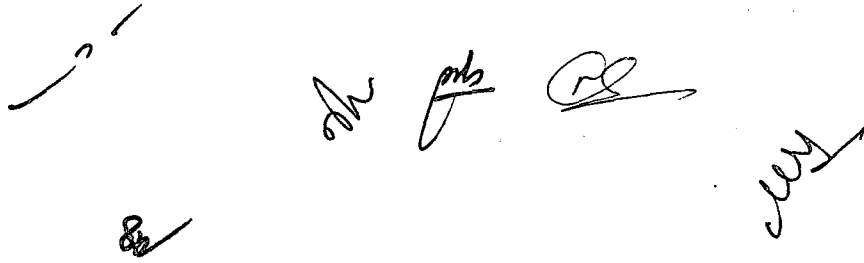
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V. We are enclosing following document along with the proposal :

S. No.	Eligibility Criteria	Document attached Yes/No	Page no. of documentary proof Annexed at
1.	Status of Bank – document of legal entity		
2.	I. GST No II. Income Tax / Pan number		
3.	List of business correspondents		
4.	Certificate stating of Positive Net worth as on 31-03-2018 issued by CA .		
5.	Document showing of operations in Rajasthan for last five years		
6.	Affidavit of not being blacklisted by any State or Central Government across India on a non judicial Rs. 100 Stamp.		
7.	Self Declaration as per Annexure 1		

Note:- The dates of presentation of proposal/software is to be presented by the banks, would be intimated separately after examination of submitted proposal.

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**ANNEXURE-1: SELF-DECLARATION (to be filled by the participant)**

To,  
{Procuring entity},

In response to the EoI Ref. No. \_\_\_\_\_ dated \_\_\_\_\_ for {Project Title}, as an Owner/ Partner/ Director/ Auth. Sign. of \_\_\_\_\_, I/ We hereby declare that presently our Company/ firm \_\_\_\_\_, at the time of proposal, :-

- a) possess the necessary professional, technical, financial and managerial resources and competence required by the Proposal Document issued by the Procuring Entity;
- b) have fulfilled my/ our obligation to pay such of the taxes payable to the Union and the State Government or any local authority as specified in the Proposal Document;
- c) is having unblemished record and is not declared ineligible for corrupt & fraudulent practices either indefinitely or for a particular period of time by any State/ Central government/ PSU/ UT.
- d) does not have any previous transgressions with any entity in India or any other country during the last three years
- e) does not have any debarment by any other procuring entity
- f) is not insolvent in receivership, bankrupt or being wound up, not have its affairs administered by a court or a judicial officer, not have its business activities suspended and is not the subject of legal proceedings for any of the foregoing reasons;
- g) does not have, and our directors and officers not have been convicted of any criminal offence related to their professional conduct or the making of false statements or misrepresentations as to their qualifications to enter into a procurement contract within a period of three years preceding the commencement of the procurement process, or not have been otherwise disqualified pursuant to debarment proceedings;
- h) does not have a conflict of interest as mentioned in the proposal document which materially affects the fair competition.
- i) will comply with the code of integrity as specified in the proposal document.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken as per the provisions of the applicable Act and Rules thereto prescribed by GoR, to the extent accepted, may be cancelled.

Thanking you,

Name of the Participant: -  
Authorized Signatory: -  
Seal of the Organization: -  
Date:-  
Place:-

Name & Signatures of the Participant along with Seal

