

## Rajasthan Health System Development Project

### Mission Benchmarks

August-September 2008

Agreed Actions	Responsibility	Timeline agreed during the mission	Actions Taken
<b>Financial Management</b>			
a) Submission of Project's external audit report for 2007-08 to the Bank	FM Cell	a) September 30,2008	Audit Party has completed audit at PIU and Audit Certificate is likely to be received by December 20,2008 Letters have been sent to DPC's for compliance of common audit observations received from IPAI. Training will be accomplished before Dec. 31, 2008.
b) Institutionalize the arrangements for review of internal audit reports and follow up on audit.		b) October31,2008	
c) Provide comprehensive training to the DPC's and district financial staff on financial controls and CFMS.		c) November 30,2008	
<b>Oversight of Procurement.</b>			
(a) Disclose the procurement related information/documents as agreed on project website	PMU	September 30, 2008 onwards	At present this information is being displayed on the website of Medical & Health department ( <a href="http://www.rajswasthya.nic.in/">http://www.rajswasthya.nic.in/</a> ) Relevant documents are uploaded on this website along with other websites ( <a href="http://tenders.indiatimes.com">http://tenders.indiatimes.com</a> )
(b) Upload respective page on World bank website through client connection	PMU	September30.2008 Onwards	The client connection has not been provided by the World Bank. Request for the same has already been submitted to the Bank. Any uploading will be possible once the bank provides client connection. (Pending from W.B.)
Submit a comprehensive RHSDP specific DIR-Action Plan	PIU	October 15.2008	Actions suggested in the DIR -Report have already been institutionalized in RHSDP. An action plan of Civil Works has already been prepared, shared and submitted to the Bank. For goods, equipments, and consultancies an action plan prepared and already submitted to SPC Cell.
<b>Procurement of Drugs, Medicines, Equipments &amp; other Goods</b>			
Share the updated procurement plans for goods, services, and works	PMU	September 20, 2008	Updated plan was shared with the World bank mission during its recent visit. Further updation will be submitted along with the third quarter report.
Sharing list of contracts issued during 2007-08 for post-review	PMU	October 15.2008	Details of all the contracts are being collected and will be submitted to the bank.
Submit the progress on procurement of goods, equipments, works, consultancies and other services in the prescribed format	PMU	September 20,2008-11-14 Quarterly progress to be submitted thereafter	Detailed information was provided to the Mission. Further report and updated progress will be submitted with the third quarterly report.
<b>ICB:</b> Procurement of goods and equipments of Rs.129.93 Million	PIU	Award contracts and complete supplies by April 30.2009	The ICB procedure is under progress and is in consonance with the plan. ICB document mailed to W.B. for approval.

NCB : Procurement of goods and equipments of 85.85 million	PIU	Award contracts and complete supplies by March 31,2009	The NCB procedures are under progress and supplies timelines shall be adhered to as per the plan.
NS Procurement of goods and equipments of Rs. 28.15 million.	PIU	Complete supplies by March 31,2008	The supplies shall be completed by the timeline agreed with the World Bank.
Submit Procurement Plan for Drugs ,Medicines, and Hospital Supplies for the 5 <sup>th</sup> year of the project	PMU	September 30,2008	Details have already been submitted to the Bank. Subsequent to the approval of items further actions would be initiated. Pending approval from WB (i) Specifications of injection ARV, Blood gas analyzer and cardiac monitor (ii) V year list of Drugs/ Medicines and Hospital Supplies.
Fine –Tune a procurement specific complaint –redressal-mechanism” and “Protocol”. Revise complaint registers and log complaints to be redressed therein	PMU	September 30,2008	Compliant registers have been opened and redressal of complaints is an ongoing activity. Improvements suggested by the World Bank in this system have also been institutionalized. Protocol preparation is under progress and will be submitted to the bank by Jan. 15. 2009
Provide detailed response to all complaints	PMU	September 30,2008	All complaints are being addressed with established rules and procedures. A detailed account of every complaint received and actions taken will be submitted to the bank along with the third quarterly report..
Fine tune an End user Utilization Feedback Mechanism for equipments and other items supplied and operationalize revised feedback registers.	PIU	September 30,2008	Feedback Registers have been opened already and the improvements will be incorporated in the third quarterly report. Optimum utilization information will be collected from each facility in charge accordingly. Format of end End user Utilization Feedback Mechanism has already been mailed to WB.
Submit a report on mechanism for pre and post despatch quality assurance for all items procured.	PIU	October 15,2008	The pre and post dispatch mechanism including all tests and inspections are already established for quality assurance. An analytical report will be submitted to the bank by by December 31,2008.
Update the Procurement Plan including specified packages of different items.	PIU	September 20,2008	Updation has already been incorporated in the plan and bids were floated accordingly. This has been shared with the Bank from time, to time further updation will also be shared and submitted to the Bank along with the third quarterly report.
<b>HCWM</b>			
Submit revised proposals along with short listing of eligible and qualified firms for HCWM training (Phase-II)	PMU	September 15. 2008	<b>Revised proposal submitted</b> to the WB. NOC received (on 11-11-08) subject to incorporation of comments in the RfP from WB. All comments have been incorporated in the RfP and approved RfP issued to the short-listed agencies on 28-11-08. A pre bid conference to be held on 10-12-08. Last date for submission of proposals by the agencies is 31-12-08.

Issue RfP for Impact Evaluation of HCWM implementation Study	PMU	September 20, 2008	<b>RfP issued.</b> Last date for receipt of proposals 31.12.08
Submit draft evaluation report to Bank for comments	QI Cell	February 28, 2009	Follow up action of above.
Printing and dissemination of translated IMEP guidelines for Health Care Waste Management	PMU	November 15, 2008	<b>Translation completed</b> (IMEP guidelines from English to Hindi). Printing and dissemination activity being taken up by CAEI Cell.
Printing of posters and other related IEC Materials and their dissemination	PMU	November 15, 2008	<b>IEC material and posters finalized.</b> Will be printed and disseminated by CAEI Cell
Submit report on completion of deep burial clearance along with photographic evidence during cleaning	QI Cell	December 15, 2008	<b>The activity is under way</b> at health facilities. 245 pits cleared as on 30-11-08. All Pits likely to be completed by 15.12.08. Submission of report by 31.12.08
<b>Training</b>			
Submit proposal for computer applications Training for Doctors and Nursing staff	PIU	September 30, 2008	LOE will be issued after Election Code of Conduct.
<b>Evaluation of Tribal Strategy</b>			
(a) Issue RFP for tribal Strategy study to the eligible and qualified firms. (b) Contract agency for undertaking evaluation of tribal strategy (c) Draft report of evaluation submitted to Bank	CAEI Cell	a) Sept. 20 <sup>th</sup> , 08 b) Oct. 31 <sup>st</sup> .08 c) Feb. 28 <sup>th</sup> 09	(a) RFP issued to the five short listed agencies and received the proposals. (b) Evaluation done and file submitted for finalization.
<b>IEC</b> (a) RFP issued for IEC agency to undertake campaign in 9 districts (b) Contract Award for managing community driven IEC and outreach activities in 9 earmarked priority districts. (c) Submit to Bank IEC plan for 9 districts along with list of NGOs networked with for rolling out of plan (d) Submit to Bank template of messages developed (print electronic and for traditional media) for vetting (e) Submit to Bank M&E framework. Plan for assessing performance of local NGOs (f) Submit for approval tool developed and to be used by district consultant to assess impact of messaging in community (g) Submit to Bank draft report on impact of IEC campaign in community	CAEI Cell	a) Sept. 20 <sup>th</sup> , 08 b) Nov. 30 <sup>th</sup> .08 c) one month from contracted date d) 1.5 month from submission of IEC plan e) 1 month from contracted date f) 1.5 months from contracted date g) June 30 <sup>th</sup> .2009	a) RFP issued to the short listed agencies and last date was 31 <sup>st</sup> Oct. 2008 and received the proposals. Evaluation done and in process of finalization.

(a) Collate sets of IEC materials (print and electronic) from all DOMHFW and vertical programs for 238 project facilities	CAEI Cell	a) 15 <sup>th</sup> Oct.,08	a) All type of IEC material (print and electronic) has been collected through DOMHFW and other vertical programs. List of designs to be printed finalized and will be shared with the DPCs prior to printing.
(b) Disseminated all IEC material to project facilities		b) 30 <sup>th</sup> Oct.,08	
(c) Submit proposal for broadcasting jingles on private FM channel		c) 30 <sup>th</sup> Sept., 08	c) Proposal sent to world bank for approval.

### Signages and Hospital System

Submit proposal for procurement of signage's and symbols manufacturing, supply and installation/display at each health facility	CAEI Cell	October 15 <sup>th</sup> , 2008	Designs of signage's & symbols finalized and approved. Detail requirement (number of kits facility wise) received from all districts and sent to EPMC for procurement.
---	-----------	---------------------------------	--

### Outreach Comps

(a) Provide to Bank quarterly update on RHSDP supported outreach camp attendance of doctors from supported satellite hospitals	CAEI Cell	a) September 30 <sup>th</sup> ,08 & ongoing thereafter	a) Information sent to the WB and as per their comments a letter issued on 1.10.08 to concerned districts to sent the attendance of doctors from districts & satellite hospitals to the camps. Revised compilation is in progress.
(b) Provide quarterly update on attendance of counsellors at RHSDP supported camps		b) September 30 <sup>th</sup> ,08 & ongoing thereafter	b) Report upto September 2008 provided & report for next quarter is in progress.
(c) Provide Bank a mapping of proposed new camp areas with HR status (including specialties of doctors posted) of districts		c) September 15 <sup>th</sup> ,08	c) Information of new camp areas of 9 districts provided to bank with HR status.

### Counselors

(a) Contract counsellor for all 50 bedded and above hospitals		a) October 30 <sup>th</sup> , 2008	a) Letter issued on 15 <sup>th</sup> Sept., 08 to all DPCs to contract counsellors at all remaining facilities of 50 bedded & satellite hospitals. Appointed at 11 facilities and remaining facilities appointment will be completed before 31 <sup>st</sup> Dec. 08 due to state elections.
(b) Submit to Bank detailed training module for counsellor for approval		b) September 15 <sup>th</sup> , 2008	b) The training module for counsellors sent to the WB and comments received and revised module sent to bank for approval.

### CIVIL

(a) Complete 120 facilities (b) Complete 150 facilities (c) Complete 190 facilities (d) Complete 232 facilities	Civil Cell	(a) September 30, 2008 (b) December 31, 2008 (c) March 31, 2009 (d) June 30, 2009	Completed 138 facilities upto Nov. 2008.
--	------------	--	--